Cambridge Diamond open access platform

Corrections & Retractions Policy

Policy version:	1
Date of last policy review:	November 2026
Original policy creation date:	11/11/2026
Name of creator:	Open Research, University of Cambridge Libraries & Archives
Date for next review:	November 2029
Frequency of reviews:	Every three years
Review is the responsibility of:	Diamond platform Management Team
Location of policy:	https://doi.org/10.60866/CAM.410

The Cambridge Diamond Open Access Platform (diamond-oa.lib.cam.ac.uk) is operated by Cambridge University Libraries and Archives (we). We provide this platform as a hosting service for community-led, diamond open access journals. The Cambridge Diamond Open Access Platform is not the publisher of journal content, which is supplied and managed by journal editors and authors.

We aim to make scholarly content openly available while respecting copyright, privacy, and all applicable legal rights. If you believe that material hosted on this platform infringes rights or poses legal concerns, you may request its removal under this Corrections & Retractions Policy.

Grounds for a Correction or Retraction Request

You may submit a request if you believe that material on this site:

- infringes copyright or related rights
- contains personal, sensitive, or confidential data
- is defamatory
- infringes privacy, data protection, or other legal rights
- otherwise raises concerns requiring legal or ethical review

How to Request Removal of Material

Please contact us in writing and include:

- Your contact details

- The full URL of the item(s) you wish to report
- A clear description of the issue and the grounds for your request
- Evidence supporting your claim, where applicable
- If the request concerns copyright, confirmation that you are the rights holder or an authorised representative

Requests should be sent to: diamond@openaccess.cam.ac.uk

Cambridge Diamond Open Access Platform
Cambridge University Library
West Road
Cambridge
CB3 9DR
United Kingdom

What Happens After You Submit a Request

Upon receiving a valid notice, we will:

Step 1 - Acknowledge receipt

We will confirm that we have received your request and begin an initial assessment.

Step 2 - Investigate the claim

We will review the request and may contact:

- The author
- The author's institution
- The journal editors, if the item forms part of a journal's content.

This investigation will be undertaken in line with any journal correction and retraction policies in place

Step 3 - Facilitate resolution

We will encourage the depositor/editorial team and the complainant to resolve the matter, where possible.

Step 4 - Final decision

Following the investigation, material may be:

- Unchanged,
- Corrected with a correction notice
- Formally retracted from the scholarly record

It is the responsibility of the journal's editorial team to determine whether a correction, retraction, expression of concern, or other editorial action is appropriate, in

accordance with the journal's published policies and recognised standards of scholarly publishing and publication ethics.

Limitations of Responsibility

Cambridge University Library acts as a hosting provider and does not control the editorial content of hosted journals.

Responsibility for the factual and legal status of published material lies with authors and journal editorial teams.

Our role is to act promptly upon receiving a valid notice, consistent with hosting-provider responsibilities and good-faith risk mitigation.

Contact

Email: diamond@openaccess.cam.ac.uk

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